

# Walmart Sales Associate Job Description

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- Make provision for a quality customer service delivery
- Give prompt response to the calls of customers
- Provide understanding of the nature of the store
- Provide effective help to customers when needed
- Operate cash register when the urgency arises
- Take appropriate procedures in attending to claims of customers
- Apprised with product updates and products information so as to offer good response to customers' questions
- Handle proper labeling and pricing of merchandize
- Ensure the store is clean
- Ensure displaced products are returned to the right department and shelf
- Adhere to the rules and regulations on safety
- Safeguard all displays and merchandize
- Fill back stocks from the store or warehouse when the shelves are out of stock
- Make customers feel appreciated and valued
- Abreast with safety and security measures of keeping the store safe
- Ensure proper sanitation of the work environment
- Offer assistance to customers in locating products of their choice
- Understand the nature and the importance of each product to explain its use to customers
- Take part in routine meetings of staffs
- Offer assistance with unloading of merchandize and uploading of stocks.