

Walmart Front End Service Team Associate Job Description

- Provide excellent customer service to all customers, from the store through the drive thru
- Maintain a high level of courtesy, respect for customers and fellow associates across all interactions
- Complete all tasks in an efficient manner with a minimum amount of errors and interruptions
- Follow Walmart policies and procedures as well as company standards in order to meet internal requirements
- Adhere to safety guidelines while performing work tasks
- Follow orders given by manager or supervisor according to their specific needs at the time
- Maintain stockroom organization by keeping items on the shelves neat, stocked and rotated as needed
- Return empty boxes and packaging materials to appropriate storage area or pile
- Pull/stock items from shelves/towers that have been ordered by customers or store associates
- Deputize and handle customer issues in the absence of managers and supervisors
- Perform work activities that involve constantly moving throughout the store while maintaining a high level of productivity
- Operate all equipment in the Front End department
- Participate in the process of completing lost and found transactions
- Perform cash handling duties including but not limited to counting money, collecting change from customers and making change for customers.