

Walmart Entertainment Team Associate Job Description

- Engages customers at the store in short conversations, answers their questions, and takes their comments to management
- Assists customers as they search for items and provides price information when needed
- Communicates with other associates to exchange product knowledge and resolves customer complaints
- Knows the location of all assigned sections in all departments
- Operates registers, accepts cash payments and funds transactions via POS system or traditional methods such as cash, check or money order
- Knows the location of all designated Walmart entertainment team associate areas in the store, including entrances and exits
- Provides associate training in accordance with established procedures
- Maintains daily appearance standards and grooming standards in accordance with departmental standards and upkeep, when applicable, of clothing
- Follows all safety rules as they relate to their job
- Accepts cash and checks with a smile and provide accurate change while performing various tasks in customer service, including cashiering, sales floor service and stocking
- Knowledgeable of current promotions and combination/value products
- Operates POS systems (Cash register).