

# Walmart Backroom Team Associate Job Description

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- Provide customer service in a fast-paced environment that includes serving customers with merchandise needs and answering questions about products and services
- Receive, process, pack, ship or deliver items ordered by customers
- Assist associates who work at other locations during peak hours
- Maintain accuracy of inventory records and ensure that all transactions are recorded properly
- Perform cashier functions such as counting money, scanning items, and ringing up purchases
- Assist associates in receiving and preparing shipments
- Help customers find items they need
- Answer general inquiries from customers
- Help customers use self-service checkout kiosks
- Prepare orders for shipment.