

Uber Driver Job Description

- Clean vehicle regularly to help prevent any accidents from happening
- Provide safe transportation services. If there is a problem with the ride, he or she needs to report it immediately
- Avoid smoking cigarettes or vaping inside the car
- Greet customers politely and answer questions they may have
- Accept no money from the customer until after the trip is over
- Avoid talking loudly on the phone or listening to music while driving
- Keep one's eyes open and look at other vehicles around
- Avoid consuming alcohol when on duty
- Prevent children under 12 years old from sitting in the front seat
- Desist from picking up passengers who are drunk, aggressive, rude, too young or too old
- Drive passengers to their destinations
- Pick up customers at designated pick-up locations
- Deliver customer's orders on time
- Avoid eating food or drink beverages inside the car
- Provide a safe ride for customers
- Keep your vehicle well maintained
- Be punctual at all times
- Maintain professional appearance
- Follow company policies and procedures
- Use proper driving techniques
- Report any issues or problems with your vehicle to the management team
- Ensure that your vehicle has the necessary insurance cover
- Help other drivers by providing them with information about new routes
- Answer customer questions
- Assist customers who need assistance getting into/out of the vehicle
- Check if there are any safety hazards before starting the trip
- Remain calm during emergencies
- Respond to emergency calls

- Handle customer complaints
- Take care of the passenger's luggage
- Offer services such as food delivery, laundry service, dry cleaning, etc.
- Provide customer feedback
- Pay attention to customer requests.