

Trader Joe's Crew Member Job Description

- Provide excellent service to guests while ensuring compliance with company policy and procedure
- Assist customers with shopping needs, including product selection, price comparisons, and payment options
- Answer questions regarding products, services, pricing, promotions, and availability
- Assist customers in locating desired items in the store
- Provide basic customer service such as greeting and assisting customers with special requests
- Assist customers with returning merchandise
- Maintain the store's appearance
- Ensure proper stocking of merchandise
- Clean floors, walls, fixtures, and equipment
- Mop floors and wash windows
- Sweep floors and remove trash
- Dust and vacuum furniture and display cases
- Check displays for damage and replace damaged merchandise
- Replace missing or broken merchandise
- Ensure proper and effective display of all merchandise
- Reorder merchandise based on customer demand
- Make sure all merchandise is displayed correctly
- Ensure that all merchandise is priced accurately and prominently
- Maintain accurate inventories
- Ensure that all merchandise is priced appropriately
- Keep track of merchandise and its location.