

McDonalds Manager Job Description

- Ensure top quality service provision via consistent supervision of team members
- Oversee activities in the kitchen to ensure top quality foods are prepared
- Schedule, train, and hire personnel for food service
- Oversee complete cleanliness and tidiness of the outlet
- Listen to clients in the event they have one complaint or the other regarding quality of service delivery
- Resolve quickly any complaint or issue related to food quality
- Ensure there is adequate stock of supplies and also consistently maintain inventory
- Manage cash registers professionally
- Welcome customers and also provide them with the menu
- Carry every member of staff along and get them adequately informed on important issues as and when due
- Pack orders by the client and get such delivered as requested
- Prepare foods specifically requested by clients
- Make information available to customers regarding new items and up-sells.