

McDonald's Assistant Manager Job Description

- Ensuring food service quality and availability
- Motivating and guiding employees, as well as providing good leadership and direction to them
- Guiding and monitoring staff to ensure and maintain McDonald's Company standards in providing excellent customer services
- Ensuring that sales and growth objectives, as well as the McDonald's Company standards of excellence are attained
- Being ready to assume the manager's job duties in his/her absence, such as gathering and completing reports, making hiring and firing decisions when required, and so on
- Carrying out tasks assigned by the McDonald's restaurant manager efficiently, accurately, and in a timely manner
- Handling customer complaints, as well as examining and analyzing their behavior to adjust foodservice positioning
- Motivating employees and taking disciplinary action when necessary.