

Home Depot Lumber Associate Job Description

- Acknowledges every single customer in the yard within 30 seconds
- Helps customers load lumber and other various building materials
- Displays very good judgment in decision making and problem solving as always, putting what is best for the customer within consideration
- Cooperates with other team members and works well as part of the team, like sharing ideas for improvement with management and actively participating in meetings
- Restocks building and lumber materials as required while communicating the need for restocking with the purchasing manager and the yard foreman
- Helps all associates learn and develop their customer service skills and procedures by sharing important information with them
- Aids with the unloading of incoming freight
- Puts the needs and concerns of others and ahead of their own when appropriate or necessary
- Owns the problems that arise and takes responsibility and action when necessary
- Displays the positive use of body language, both verbal and written communication when talking with team members, customers, and management
- Willingness to learn and conform to all safety rules and regulations when operating saws, forklifts, and other equipment.
- Maintains a neat and safe work environment whilst demonstrating the best in safety around their customers and other employees.