

# Home Depot Garden Associate Job Description

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- Waits on customers and ensures that all the shelves are full
- Serves as an aid to customers with everything from mulch and flowers to a lawnmower
- Greets every customer and responds to the questions that they have, improves engagement with merchandise, and also provides excellent customer service
- Operates the cash registers, manages all financial transactions and balances drawers
- Achieves the goals established by the company
- Directs customers to the merchandise located within the store
- Works to increase sales in the company
- Utilizes superior product knowledge to help the company advance in sales
- Maintains to a very orderly appearance all through the sales floor
- Introduces opportunities and promotions to the customers
- Cross-sells products in order to increase the purchase amount of each product
- Operates the equipment of the store, the telephone; and key cutting and paging system; forklifts, pallet jacks, and tail zones
- Unloads shipment of materials and goods using forklifts or pallet jacks
- Improves and maintains the beauty of the company's environment
- Receives, unloads, and stocks the shelves with transferred or new merchandise
- Provides information and knowledge on the features of the product and other related items in order to increase sales.