Costco Merchandiser Job Description

- Answering customer's questions and addressing complaints and problems in person and via phone
- Educating customers on service and product offering
- Developing and planning merchandising strategies that put a balance to the company's objectives and customer's expectations
- Maximizing and retaining customer interest in products and sales levels by appropriately displaying products
- Building a healthy and constructive customer relationship and work with partners to build a bridge and close deals
- Stocking and restocking sales floor shelves and creating visually attractive product displays
- Maintaining, tracking, and submitting comprehensive inventory reports each week.