

Amazon Warehouse Shopper Team Member Job Description

- Providing customers with information on must-have products based on the latest trends
- Processing orders on behalf of customers either through live chat, telephone calls, or email, while also discussing what the client is looking for, as well as other specific features of the item/product
- Providing customers with accurate, adequate, and detailed information to ensure that they are satisfied with their items
- Processing financial adjustments when clients make payments towards services or goods
- Supporting clients with product exchanges or replacements whenever they are dissatisfied with the items they receive
- Proactively communicating with existing and potential customers
- Networking at events and creating awareness of Amazon products and services regularly.