

# AT&T Retail Sales Consultant Job Description

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- Performs all functions associated with the sale of products to customers in stores or other locations
- Provides customer service by assisting customers in selecting merchandise, explaining features, answering questions, providing technical assistance, and resolving problems
- Collects money from customers at cash registers
- Maintains accurate records of transactions
- Resolves complaints concerning merchandise received
- Sells merchandise on commission basis
- Adheres to company policies and procedures
- Completes special projects assigned by management
- Assists with training new employees
- May work overtime when necessary
- Distribute merchandise to stores
- Keeps store clean and orderly
- Follows safety rules and regulations
- May be required to travel up to 25% of the time
- Perform other duties as assigned.